RESOURCE AND SERVICE INVENTORY MAP

SCOPE

- Focus on services and resources within the 5 MWHI jurisdictions
  - To include services/resources throughout Marion and Polk Counties
- Systems:
  - Housing
  - Health
  - School
  - Criminal Justice
  - Family/Children
  - Support Services (access to food, transportation, employment services etc.)

PURPOSE

- To identify components of the housing and homelessness sector in an effort to better understand programs, services and structures in place
- GOAL: Accumulate information that can then be used to inform resource alignment, policy, and funding as needed, ultimately creating a better understanding of the service delivery landscape
  - Better understand any gaps or inefficiencies throughout the regional service continuum

PROCESS

- Informational meetings
- Community Partner Survey: ~20 valid responses
- Mapping through Health and Housing Workgroup
- Resource guides
- Printed and online information (program brochures, websites)

RESULTS

- About 550 services/resources mapped
  - Broken up into broad categories
  - General populations served outlined (Adults, Couples, Accompanied Minors, Unaccompanied Minors Etc.)
  - General eligibility criteria and program capacity information where available
    - Focus on services directed towards homeless

RESULTS: HIGHLIGHTS

Program/Service	Regional Inventory
Diversion Programs	27 programs
Rapid ReHousing	6 programs
Day Shelters	4 Shelters
Emergency Shelters	5 Shelters
Domestic Violence Shelters	2 Shelters
Warming Centers	3 (Silverton, and multiple locations in Salem, Dallas and Central Area)
Transitional Shelter	2 programs
Transitional Housing	5 shelters + 28 addiction treatment housing/Oxford houses

RESULTS: HIGHLIGHTS

Program/Service Directed at Low Income/Homeless Population	Regional Inventory
Mental Health/Behavioral Health	65 resources/services
Dental	12 resources/services
Vision	3 resources/services
Health Clinics	25 (accept OHP/CCO Partner)

RESULTS: HIGHLIGHTS

Program/Service	Regional Inventory
ReEntry/Diversion	23 Programs
Early Learning/Head Start	24 Programs
McKinney Vento Homeless Education Programs	14 Programs
Family/Children Services	Over 30 Resources
Supportive Services	Over 150 Resources
Food Access Services	77 Resources
Transportation	11 Resources
Employment	13 Resources
Crisis	11 Resources

INITIAL REGIONAL FINDINGS

- Gaps and Inefficiencies:
  - Lack of coordinated response system
    - Coordinated Entry
  - Sheltering Services Outside of Salem-Keizer
  - Low Barrier and Family Sheltering options
  - Housing

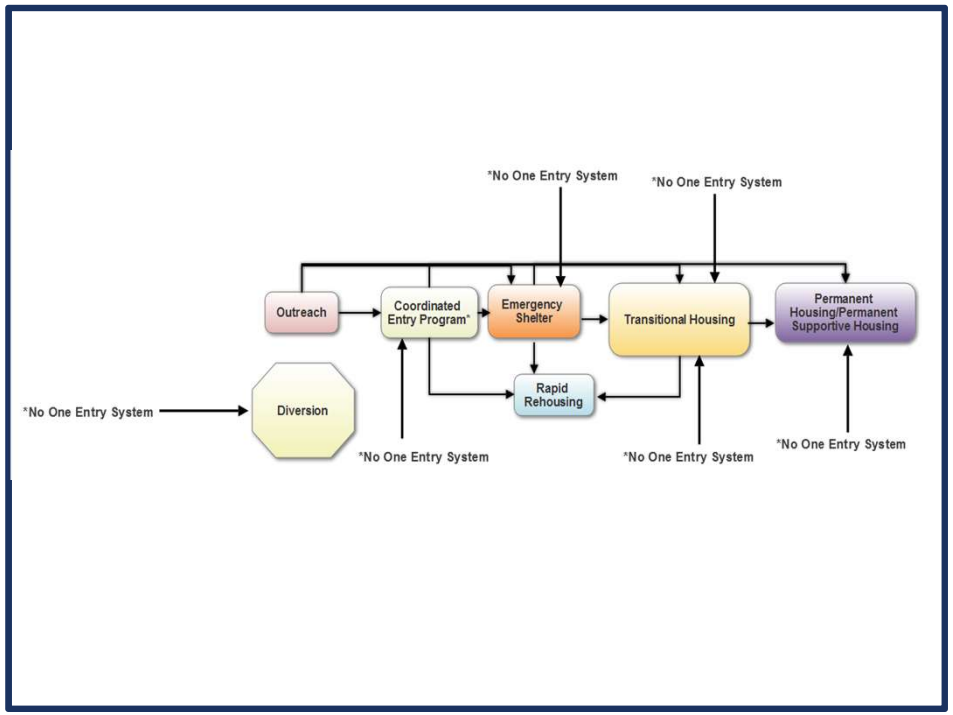
(1) COORDINATED RESPONSE SYSTEM

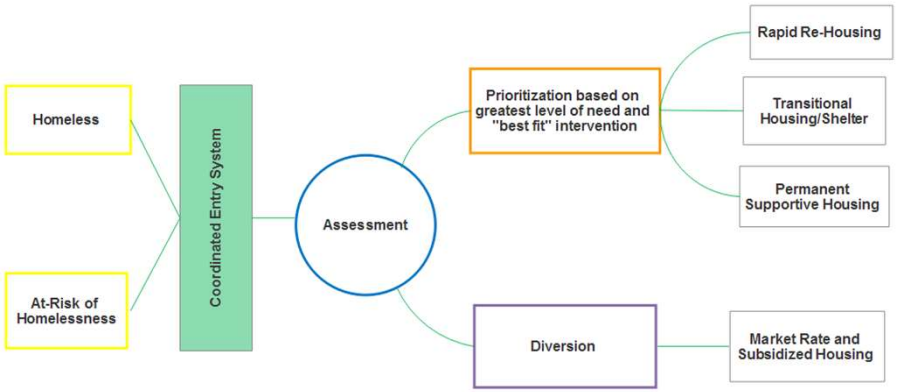
- The most prominent inefficiencies identified through mapping: **lack of a coordinated response system**
- According to the National Alliance to End Homelessness:
  - An effective response system is able to (1) identify those experiencing homelessness, (2) prevent homelessness when possible, (3) connect homeless to housing quickly and (4) provide services when needed
  - Components: Outreach, Coordinated Entry, Diversion and Prevention, Emergency Housing and interim Housing, and Permanent housing

TO BE EFFECTIVE COORDINATED ENTRY PROCESS SHOULD:

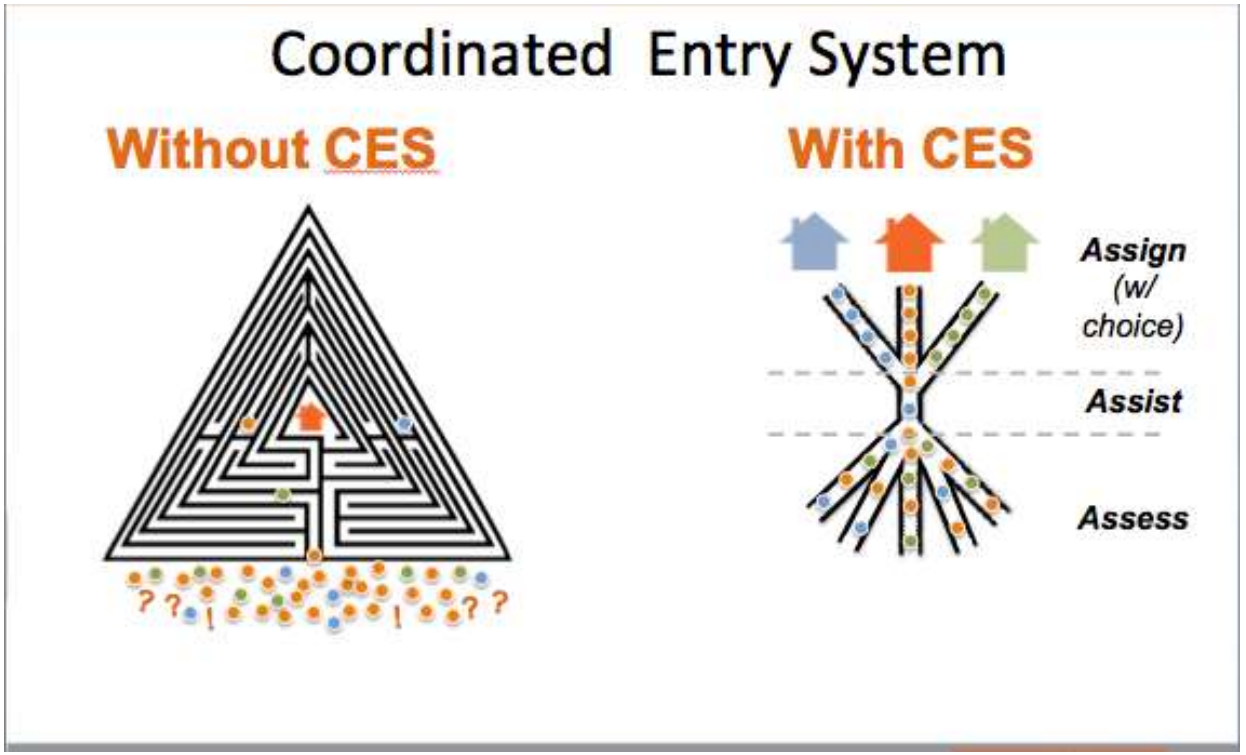
- Assess, Prioritize, and Refer
- Be low barrier
- Follow Housing First
- Provide emergency services
- Standardize access and assessment
- The current coordinated entry effort, headed by ARCHES is a the start of a system, but does not include all homeless assistance organizations

CURRENT "SYSTEM" VS. BEST PRACTICE





PUT ANOTHER WAY…



PARTICIPATION IN COORDINATED ENTRY

- Role of Continuum of Care
  - CoCs are a common conduit for the planning and implementation of Coordinated Entry Systems
  - Balance of State – ROCC
    - Low local participation rates

Coordinated Entry in the Community

Agency	Program	Use of SPDAT	Sends to ARCHES	Shelter Placement
UGM	Men's Shelter	No	Yes	Internal List
Simonka Place	Women's Shelter	No	Yes	Internal List
Salvation Army	Lighthouse Shelter	No	Yes	Internal List
St. Francis	St. Francis Shelter	Yes	Yes	Internal List
CFHS	DV Shelter	No	No (Soft Referral)	Internal List
Sable House	DV Shelter	No	No (Soft Referral)	Internal List
Women at the Well	Grace House	No	Yes	Internal List
Family Promise	SIHN Shelter	No	Yes	Pending to Master List
HOME	Taylor's House	Yes	No	Youth (Internal List)
Catholic CS	St. Joseph Shelter	No	Yes	Internal List

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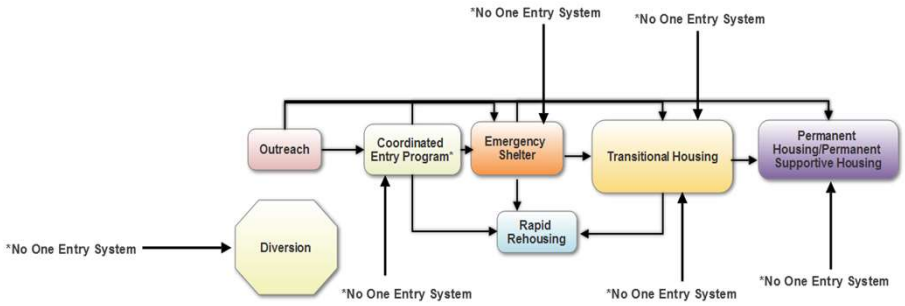

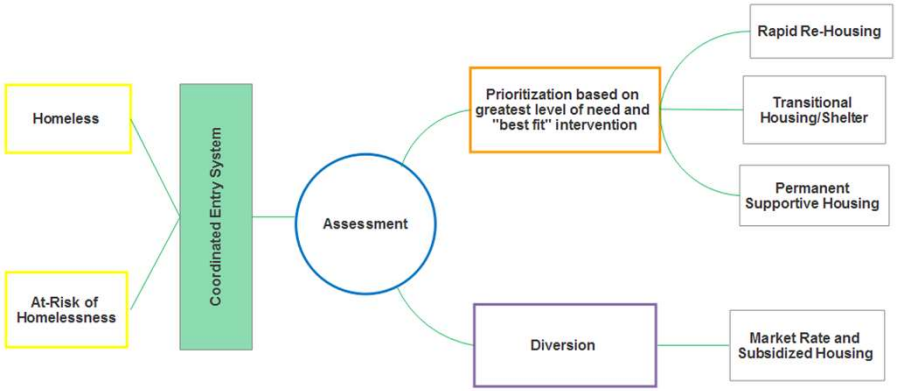

(1) RECOMMENDATIONS

- MWHI:
  - actively seek ways to build out the coordinated entry program, with the goal of a strong, effective coordinated response
  - Explore effects of current CoC structure and inclusion on local coordination of services
- Participating jurisdictions require Coordinated Entry participation for funding*

* Special consideration,/separate processes for populations such as youth and DV victims, please see ARCHES report

(2) SHELTERING OUTSIDE OF SALEM/KEIZER

- No permanent emergency shelters outside of Salem/Keizer
  - Polk County is currently developing a veteran's transitional shelter in Dallas
    - First permanent homeless shelter in Polk County
- Limited Warming Centers
  - Expanded options for 2018-2019 winter Season
    - Polk County: Dallas and Central Area
    - Salem: 3 warming centers
    - Silverton
- DV Shelters
  - Salem
  - Dallas

(2) CONT'D

- Transitional Shelter Options
  - All located in Salem
- Transitional Housing Options
  - Salem
  - Mt. Angel
  - West Salem
  - Dallas
- Recommendation: Support development of rural homeless services
  - Shelter: Polk County's Veteran's Shelter
  - Other (non-shelter) services:
    - United Way's Mobile Hygiene center
      - Focused on rural areas
    - Silverton Sheltering Service's Resource Center

(3) LOW BARRIER SHELTERS AND FAMILY SHELTERS

- Identified by service providers
- Current sheltering options are lacking for:
  - Families to stay together
    - Different types of families
      - Couples without children
      - Parents with adult children
      - Families with boys over age of 12
      - Options for fathers to stay with family unit
        - Single fathers

(3) RECOMMENDATIONS

- Additional sheltering options to serve families of all types
- Low barrier shelters for high needs clients
- Additional services should be integrated into Coordinated Entry

(4) HOUSING

- Permanent housing is needed for an effective response system
  - Exit from homelessness
- Housing identified as a gap in every meeting and mapping conversation
  - Issue across region, state and country
- Average (fair market*) rent in Marion and Polk Counties is $814 for 2bdrm

Jurisdiction:	Marion County	Independence	Keizer	Monmouth	Salem
% Severely Rent Burdened:	24.8%	47.1%	23.8%	46.1%	23.6%

- Estimated rent affordable at the area's mean renter wage $650/month (Marion) $450/month (Polk)
- Median income of homeless populations $8,820/year
  - Typical income from SSI $750/month

THE NEED

- According to the Oregon Housing Alliance:
- For every 100 families with extremely low incomes
  - there are about 20 affordable units available in Marion County
  - 16 affordable units in Polk County
  - Marion County would need to develop 7,215 affordable units to meet the current need
  - Polk County would need to develop 1,806 affordable units to meet the current need
- OHCS Affordable Housing Inventory:
  - Marion County: 3,059 affordable housing units; (need distribution: 65.4%)
  - Keizer: 33; (need distribution: 6.1%)
  - Sale: 2,439; (need distribution: 90.6%)
  - Independence: 85; (need distribution: 31.8%)
  - Monmouth: 81; (need distribution: 39%)

(4) RECOMMENDATIONS

- Based on findings in OHCS upcoming Statewide Housing Plan, and any additional state funding, explore the creation of a multi-jurisdictional development team

NEXT STEPS

- Upcoming projects:
  - Sobering Center
  - United Way's Mobile Hygiene Center
  - Polk County's Veterans Shelter
  - Silverton's Resource Center
  - Salem Housing Authority and Salem Health's Respite Care Center/PSH Project: Fisher Road
- Support the creation of coordinated response system
- Support new services that fill an identified need and follows best practices